

HI-WAY™ is our quality framework of established processes and practices that ensure effective, efficient, and sustainable outcomes that fulfill our customers’ critical missions. HI-WAY™ integrates our seven professional certifications and our lessons learned to provide a customized delivery roadmap for every project. HI-WAY™ increases buy-in, minimizes risk, and maximizes innovative solutions for our customers.

Central to HI-WAY™, are our ISO® 44001 and our ISO® 56002 certifications. ISO® 44001, for Collaborative Business Relationship Management, helps to ensure that all relevant stakeholders can effectively communicate and collaborate on our solutions. ISO® 56002, for Innovation Management, focuses on delivering business value tied to client goals and objectives. Highlight is the first company in the U.S. to hold ISO® 44001, and the first company in the world to hold ISO® 56002.

Our Certifications



CMMI DEV / 3SM

CMMI DEV 3 - Exp. 10/23/49-0 / Appraisal / 14336



CMMI SVC / 3SM

Exp. 2021-12-10 / Appraisal # 1950

The HI-WAY™ Process

Review Project Scope

Our team meets with stakeholders and reviews project documentation to best understand the success and environmental factors and constraints.



Tailor HI-WAY™ to Project

We customize HI-WAY by selecting the appropriate ISO and CMMI quality practices based on project needs.

Maintain Quality for Project Lifecycle

Our team continually implements, checks, and improves quality in operations to ensure optimal quality and minimize risk.

Apply HI-WAY™ to Project

After evaluation, our team chooses the core practices from our certifications to manage the entire project lifecycle.



ISO 9001

ISO 9001 sets out the criteria for a quality management system. Using ISO 9001 helps ensure that customers get consistent, good-quality products and services, which in turn brings many business benefits.

Benefits

- Quality Management System
- Risk Reduction
- Improved Reporting
- Ensured Quality Products & Services
- Increased Reliability for delivery



ISO 20000

ISO 20000 is a service management system (SMS) standard. It specifies requirements to plan, establish, implement, operate, monitor, review, maintain, and improve service delivery.

Benefits

- Service Management System
- Risk Management Practices
- Increased Performance
- Decreased Downtime
- Organizational Agility & Responsiveness



ISO 27001

ISO 27001 specifies the requirements for establishing, implementing, maintaining, and continually improving an information security management system within the organization.

Benefits

- Information Security Management System
- Risk Reduction and Management
- Increased Attack Resilience
- Adaptability to new threats
- Data Protection



ISO 44001

ISO 44001 specifies requirements for the effective identification, development and management of collaborative business relationships within or between organizations.

Benefits

- Relationship Management Plan
- Enhanced Performance
- Communication Best Practices
- Reduces Business Risk



ISO 56002

ISO 56002 specifies requirements for the effective identification, development and management of innovation within an organization.

Benefits

- Innovation Management Plan
- Company Culture of Innovation
- Continuous Evaluation for Improvement
- Documentation of Innovation



CMMI DEV / 3SM

CMMI DEV / Exp. 2021-09-30 / Appraisal #11130

CMMI Development is an integrated set of practices that improves an organization's capability to develop quality products and services that meet the needs of customers and end users.

Benefits

- Documented Development Processes & Best Practices
- Improved Delivery Time
- Improved Product Lifecycle Management
- Agile Organization Decision Making



CMMI SVC / 3SM

Exp. 2021-12-10 / Appraisal #1950

CMMI Services is an integrated set of practices that improves an organization's capability to efficiently and effectively deliver quality service offerings that meet market and customer needs.

Benefits

- Documented Service Delivery Processes & Best Practices
- Improve Delivery Time
- Increased Quality